

Proshop Tee Times – Forms of Payment

Using Proshop Tee Times, you can accept Cash, Check, Credit Card, Charge to Member Tab, Charge to Contact, Member Credits, Reciprocal Charges from sister courses, Pay Pal, Gift Certificates, and Rewards.

Cash and Check are self explanatory.

Credit Cards can be accepted in different ways. We suggest you use ETS or Mercury / Vantiv as your processor because they give us a direct integration. Transactions are quick, without the chance of human error. However, we have clients that use other processors like TSYS and FirstData, but they require a third party “bridge” that takes a little piece of the pie on every transaction. We have some courses that do not want an integrated system, and prefer to use external terminal. When these client specify Credit Card as a form of payment, Proshop Tee Times will instruct the user to process the Credit Card for \$nn.nn and click OK. The problem with an external terminal is the chance a user will enter the wrong amount on the terminal. Proshop Tee Times may instruct the user to process the credit card for \$100 and the username process the card for \$10. It’s easy to enter too many, or too few zeros.

Charge to Member Tab requires you to setup MEMBER ACCOUNTS, then assign 1 or more people to that member account. This is used to allow multiple family members to charge to their family account, then get one statement at the end of the month. Proshop Tee Times charges course that use this a little extra because we end up supporting members computers when they can’t open their email or view a PDF on their home computer. This form of payment can also be used to allow families to pre-pay, then charge against their account. For example, if parents wanted their children to be able to get snacks while at the pool without having to carry cash, the parents could put money into their account. This gives the members the convenience of charging against their account without having to try to collect later. Other courses setup a member account for a corporation and pre-pay a specified amount. Then the corporation can send clients and employees to the course.

Charge to Contact is similar to Charge to Member Tab, except you don’t setup a member account and it applies to just 1 person. This was originally designed for people that pre-paid for lessons, but it is also good for people that pre-pay for league rounds. You can also decide to allow some contacts to carry a negative balance by clicking the CAN CHARGE checkbox under the contact profile.

Member Credits are usually issued to members that won an event. Instead of giving cash or gift card, you can issue a member credit. Member Credits require you to setup a Member Account. When issuing a member credit, you can specify to reason. For example, “Member-Member runner up”.

Reciprocal Charges allow members from other clubs to use your facility, then you send a bill to the members home club.

Pay Pal is generally used to record a sale when you received payment via Pay Pal. This is generally used when you sell gift cards or lessons on line. This allows you to activate and load a gift card, and

record the payment method.

Gift Certificates are different than Gift Cards in that they do not have a unique serial number. These may be certificates you print in Publisher and give to a charitable organization.

Rewards are earned when you setup Loyalty Rewards and customers purchased specified loyalty items. After earning rewards, customers can use the rewards like cash.